

## **VOIP Access Plan Dialing Instruction**

### **1. Dialing instructions from your landline phone:**

1. Dial "Local Access Number"
2. Prompt will say "Enter your destination number"
3. For domestic calls within the USA:  
1 + Area Code + telephone number   **Press: #**
4. For international calls:  
011 + Country Code + City Code + telephone number   **Press: #**

### **2. Dialing instructions from your mobile phone:**

To ensure that your call is being routed over our network, these instructions must be followed. Failure to follow the instructions could lead to calls being sent over your existing cellular network, where rates to foreign destination are extremely expensive. In some service areas, the prompt may ask for an authorization code. \*\* Please call our customer service. **1-888- 888-8881**.to receive your Authorization Code.

1. Dial "Local Access Number"   **Press: <Send>**
2. Prompt will say "Enter your destination number"
3. For domestic calls within the USA:  
1 + Area Code + telephone number   **Press: #**
4. For international calls:  
011 + Country Code + City Code + telephone number   **Press: #**

**After entering the destination number: Use the "#" key to send call.**

### **Warning:**

**DO NOT USE THE "SEND" KEY AFTER ENTERING YOUR DESTINATION NUMBER. THIS WILL CAUSE THE CALL TO BE SENT OVER YOUR CELLULAR CARRIER NETWORK AND BE BILLED BY YOUR CELLULAR CARRIER.**

**ASIAN AMERICAN ASSOCIATION TELECOM SERVICES WILL NOT BE LIABLE FOR ANY CHARGES OR FEES THAT ARE INCURRED BECAUSE THE CALLS WERE SENT OVER YOUR EXISTING CELLULAR CARRIER NETWORK.**

**Available local access numbers:**

626-263-3960	MONROVIA, CA
626-461-0290	ARCADIA, CA
626-486-0490	PASADENA, CA
626-618-0251	EL MONTE, CA
626-642-0355	ALHAMBRA, CA
626-820-0380	LA PUENTE, CA
626-869-0311	COVINA, CA
310-818-0891	LAKELAND, CA